Wags’n’Whiskers

HEALTH & SAFETY POLICY

Policy Statement

The salon is committed to providing a safe and healthy environment for staff, students, clients, visitors, and animals.

All reasonable steps will be taken to minimise risks and promote safe working practices.

Responsibilities

Salon Management

Management will:

- Provide a safe working environment.
- Maintain equipment in good working order.
- Conduct risk assessments.
- Provide training and supervision.
- Investigate accidents and incidents.
- Review safety procedures regularly.

Staff & Students

All staff and students must:

- Take reasonable care of themselves and others.
- Follow salon procedures.
- Use equipment safely.
- Report hazards immediately.
- Report accidents, injuries, and near misses.
- Cooperate with health and safety measures.

Animal Handling

- Animals must be handled safely and humanely at all times.
- Aggressive or distressed animals must be assessed before continuing grooming.
- Appropriate restraint methods may be used where necessary.
- Animals must never be left unattended in unsafe situations.

Equipment Safety

- Equipment must be inspected before use.
- Damaged equipment must not be used.
- Equipment must be cleaned and maintained regularly.
- Students may only use equipment they have been trained to operate.

Housekeeping

- Floors must be kept clean and dry.
- Hair must be removed regularly.
- Walkways and exits must remain clear.
- Spillages must be cleaned immediately.

Chemicals

- Cleaning products and chemicals must be stored securely.
- Manufacturer instructions must be followed.
- Appropriate PPE must be used where required.
- COSHH information must be available for all applicable products.

Accident Reporting

All accidents, injuries, near misses, bites, scratches, and incidents involving animals must be recorded and reported to management.

Review

This policy will be reviewed annually or following any significant incident.

Manager Signature: Alison Bosworth

Date: 13th October 2026